

# Job Description

## Primary Location

Morgantown, WV

## Organization

ProTex LLC

## Job Number: Service Technician – Morgantown, WV

### Description

ProTex LLC is recognized as one of the fastest growing companies in the Mid-Atlantic and Mid-Western regions, specializing in Security & Surveillance Systems, Fire Alarm Services, Audio/Visual Entertainment Systems, 24 Hour Monitoring, and Sprinkler and Backflow Inspections. At ProTex LLC, our quest is to meet the needs of a constantly changing world and to challenge the status quo of tomorrow by recognizing the customer's needs and making those needs a reality

We are currently looking for a Service Technician to join our Morgantown, WV group.

### Qualifications

- Must have a West Virginia Low Voltage Electrical License or higher
- Our ideal candidate will have 3+ years of hands on experience with a strong understanding of security system solutions, surveillance systems, fire alarm services, audio/visual entertainment systems, access control systems, sprinkler and backflow systems, and be highly motivated with an eye towards quality and workmanship
- Being certified and licensed in any the following is recommended but not necessary: NICET Certification in Fire Alarm Systems, Journeyman or WV Master in electrical systems, and WV Sprinkler Fitter License and/or NICET Water-Based Systems Layout Certification, Ohio Fire Protection Worker. All certifications and license will be reflected in the starting base salary
- Ability to test, service, and troubleshoot security and surveillance systems, access control systems, fire alarm systems, and audio/visual entertainment systems
- Perform all necessary documentation required for service calls and testing required by federal, state, and local bylaws and regulations
- Follow verbal and written instructions
- Capable of performing physical labor to include carrying and moving equipment and tools which may exceed 50 pounds
- Able to work in unusual and sometimes difficult positions such as climbing a ladder, scaffolding and high lift equipment up to 60 feet, working within ducts, crawl spaces, above suspended ceilings, etc.
- Familiar with and able to effectively use hand and power tools
- Ability to work flexible hours or overtime if needed
- Ability to work well with others
- Self-starter that can work with little to no supervision
- Ability to adhere to, implement, and follow safety guidelines and procedures at all times
- Must have excellent communication skills, using tact and diplomacy when dealing with customers and team members
- Must possess strong organization skills, positive attitude, and the ability to learn quickly
- High School Diploma or equivalent required. Additional education or training is highly recommended
- Have a valid driver's license and a driving record that meets company requirements
- Must be able to pass a pre-employment background and drug test

We value our employees' time and efforts. Our commitment to your success is enhanced by our competitive compensation and an extensive benefits package including paid time off, retirement, medical and dental benefits, and future growth opportunities within the company. Additionally, we work to maintain the best possible environment for our employees that is conducive to professional growth and advancement with the company. We strive to provide a collaborative, creative environment where each person feels encouraged to contribute to our processes, decisions, planning, and future.

Only applicants that possess the essential qualifications will be considered. External candidates must successfully complete an employment background investigation and drug screening. All qualified applicants will receive consideration for employment without regard to their disability or protected veteran status. ProTex LLC is an Equal Opportunity Employer, Minorities/Female/Disabled/Veteran. Please submit resume to [resume@protexllc.com](mailto:resume@protexllc.com) or [justin@protexllc.com](mailto:justin@protexllc.com)

